Job title: Aqua Park & Water Safety Team Leader

About us:

Caversham Lakes founded in 2020, is a lake in the heart of the Thames Valley. We offer a wide range of activities from open water swimming, SUP boarding, kayaking, canoeing & aqua park. We also have over 40 acres of parkland for camping and glamping with a private island available for weddings, parties and celebrations.

Caversham Lakes is a fun and safe destination for families & friends and we rely on our teams to provide a fantastic and memorable experience for all our guests.

Main purpose of job:

As Team Lead you are expected to lead the Aqua Park staff and work within the team leading by example, ensuring that all health and safety legislations and codes of practise are adhered to at all times in and around the water. Continually risk assess situations around them while ensuring a fun and positive experience is being had by all customers and visitors of the lake.

Department: Water Safety

Main duties

- Assist in training, supervising, and evaluating the environment in and around the water and carry out regular tests
- Manage the day to day running of the Aqua Park
- Create weekly work schedules and station rotation schedules for staff and report payroll info
- Ensure staff take adequate breaks
- Ensure Aqua Park staff are dressed appropriately including all relevant equipment (e.g. whistle, access to buoyancy aid, sun cream applied etc)
- Watch the water and surrounding area to spot swimmers in distress and people acting unsafely
- Assist in performing first aid when necessary
- Ensure that all rules and regulations are adhered to
- Engage in basic lifeguard/water safety duties, such as carrying out risk assessments before and after opening to ensure safe environment for all visitors
- Direct swimmers out of the lake in hazardous conditions
- Monitor weather reports closely to ensure safety of guests
- Organise and oversee water activities
- Provide assistance to customers when appropriate or necessary
- Able to give clear routine verbal and written instructions
- Ensure that incidents, damage, and other problems reported by the public and others, are recorded and dealt with as appropriate.
- Manage and adhere to the Aqua Parks financial procedures (e.g. keeping within budget for hiring new staff members and buying new equipment)

Skills: Essential Desirable Strong swimmer Experience in leading/managing staff Excellent communication skills Experience working with water inflatables High attention span/Vigilance or water sport equipment Quick thinker Able to speak a second language National Pool Lifeguard Qualification Proven physical and mental stamina Experience in teaching/coaching swimming or water sports First aid and CPR certifications Contract Type: Fixed Term - Full Time

Last updated: January 2021