



**Job title:** Food & Beverage Assistant

**About us:**

Caversham Lakes founded in 2020, is a lake in the heart of the Thames Valley. We offer a wide range of activities from open water swimming, SUP boarding, kayaking, canoeing & aqua park. We also have over 40 acres of parkland for camping and glamping with a private island available for weddings, parties and celebrations.

Caversham Lakes is a fun and safe destination for families & friends and we rely on our teams to provide a fantastic and memorable experience for all our guests.

**Main purpose of job:**

You will be required to work as part of a team to prepare meals, drinks and snacks for customers at the lake while maintaining a high standard of customer service. Working closely with the team leader, you will play a part in ensuring the smooth running of the catering operations and deliver the highest standards in all aspects of catering

**Department:** Food and Beverage

**Main duties**

- To assist in the day to day running of all food and beverage facilities on site (including but not limited to Café, Hotdog Stand, Pizza Hut, Ice Cream van, Bar (alcohol to be served by over 18s only))
- Ensure all food and drinks are prepped to a high standard
- Prepare meals, snacks and drinks, (hot and cold)
- Prepare alcohol (if over 18) or non-alcohol beverages for bar and restaurant patrons
- Check customers' identification and confirm it meets legal drinking age (if over 18)
- Be knowledgeable of the food and beverages you are serving
- Plan and present menus
- To be able to handle cash and the tills accurately
- Carry out daily and weekly cleaning duties for the kitchen and regular cleaning of tables and eating/drinking areas
- Check that all food and beverage facilities, equipment or furnishings are in good order and to report any damage.
- Assist the Team Leader when required with orders from suppliers
- Assist the Team Leader with stock management for kitchen produce and equipment
- Follow Health & Safety, Food Safety and Food Hygiene Policies and Procedures
- Respond quickly and efficiently to any complaints from customers
- Assist in preparing food for parties on occasion if the need arises
- Uphold the highest standards of health and safety, cleanliness and professionalism and use your own initiative to respond quickly to issues or challenges that may arise when you are on duty.



# CAVERSHAMLAKES

SWIMMING • WATERSPORTS • EVENTS

**Skills:****Essential**

- Good communication skills
- Exceptional standards of customer service
- Maintain a high standard of food and service hygiene

**Desirable**

- Level 2 food hygiene certificate
- Experience of working in Café/Catering environment
- Educated to GCSE level or equivalent
- Able to speak a second language

**Contract Type:** Fixed Term - Zero Hour