Job title: Water Safety Assistant

About us:

Caversham Lakes founded in 2020, is a lake in the heart of the Thames Valley. We offer a wide range of activities from open water swimming, SUP boarding, kayaking, canoeing & aqua park. We also have over 40 acres of parkland for camping and glamping with a private island available for weddings, parties and celebrations.

Caversham Lakes is a fun and safe destination for families & friends and we rely on our teams to provide a fantastic and memorable experience for all our guests.

Main purpose of job:

Ensure safety standards are followed at all times in and around the water. Continually risk assess situations around them while ensuring a fun and positive experience is being had by all customers and visitors of the lake.

Department: Water Safety

Main duties

- Welcome guests as they attend the Aqua Park/ Beach/ Water
- Ensure guests understand the safety rules and guidelines
- Carry out risk assessments before and after opening to ensure safe environment for all visitors
- Check and report any damaged property/equipment that is used in and around the water
- Maintain constant surveillance of people in and on the water
- Monitor water-related activities closely throughout shift and identify any safety issues
- Direct swimmers out of the lake in hazardous conditions
- Monitor weather reports closely to ensure safety of guests
- Organise and oversee water activities
- Ensure guests have a good time in a safe environment
- Be proactive and take initiative to prevent accidents or incidents
- Maintain a clean environment in and around the waterside
- Provide assistance to customers when appropriate or necessary
- Able to follow routine verbal and written instructions
- Perform miscellaneous job-related duties as assigned (e.g. engage with customers upon arrival, providing equipment etc)

Skills:

Essential

- Strong swimmer
- Good communication skills
- Work well in a team as well as independently
- High attention span/Vigilance
- Quick thinker

Desirable

- National Pool Lifeguard Qualification
- Experience in teaching/coaching swimming or water sports
- First aid and CPR certifications
- · Able to speak a second language

Contract Type: Fixed Term - Zero Hour